



For Commercial LED Lamps and fixtures

We understand that you as a customer may want to do a “test drive” the products our representative has selected for your lighting solution and we want to make sure that you are 100% satisfied.

This document sets forth the 30 DAY SATISFACTION GUARANTEE policy of the LEDRadiant organization (‘LEDRadiant’) from which you (‘Purchaser’) purchase your commercial LED Lamps.

This policy is applicable only to LEDRadiant (‘Products’) described in the Warranty Certificate extended to the Purchaser along with the correlated invoice or the Certificate in the website page for the product being questioned.

This warranty policy only applies if referred to in a sales agreement between LEDRadiant and the Purchaser and it will replace the standard warranty clause provided in the LEDRadiant general terms and conditions of sale.

Warranty period

30 day. The warranty period starts on the date the products are received at the address declared in your order. Purchaser shall not rely upon any other information or documentation.

Within the warranty period, in case you are not 100% satisfied you can return the products for a full refund.

Exclusions

- Custom made products
- Special order products
- Fault or negligence of any third party, improper or unauthorized use, installation, handling, storage, alteration, maintenance or service will disqualify the claim.

Summary Warranty Terms and Conditions (non-exhaustive)

- This warranty policy is valid only for products sold in The United States of America.
- Products have been purchased directly from a LEDRadiant (sales) organization.
- Products have been properly installed and operated in accordance with the manufacturer’s instructions.
- Products are returned in their original package.
- Products are in salable as new condition.
- Shipping products to us and Labor costs for removing or installing the Products are not covered under this warranty.

Warranty valid for Order #:

By LEDRadiant

Save the environment, your children and the planet