

For Commercial LED Lamps and fixtures

This document sets forth the warranty policy of the LEDRadiant organization ('LEDRadiant') from which you ('Purchaser') purchase your commercial LED Lamps.

This policy is applicable only to LEDRadiant ('Products') described in the Warranty Certificate extended to the Purchaser along with the correlated invoice or the Certificate in the website page for the product being questioned.

This warranty policy is subject to the provisions as set forth herein and is subject to the terms and conditions as attached to this document ('Warranty Terms and Conditions').

This warranty policy only applies if referred to in a sales agreement between LEDRadiant and the Purchaser and it will replace the standard warranty clause provided in the LEDRadiant general terms and conditions of sale.

Warranty period

5 Year. The warranty period starts on the date the products are delivered. By default, Purchaser receives above mentioned 'standard warranty'.

On request, an 'extended warranty' or 'customized project warranty' can be agreed upon after evaluation of the specific application conditions. Extended warranty cost will be calculated and applied to the order.

Purchaser shall not rely upon any other information or documentation.

Within the warranty period, in case the product is found defective, LEDRadiant will fix the product and return it back to you at no cost. In case the product cannot be fixed, LEDRadiant will replace any defective bulb or fixture with equal or updated working model in the same conditions or better.

Exclusions

External causes such as fires (not caused by the covered material), earthquakes, floods and thunderstorms, vandalism, improper power supply, power surges or dips, the fault or negligence of any third party, improper or unauthorized use, installation, handling, storage, alteration, maintenance or service will disqualify the claim.

Summary Warranty Terms and Conditions (non-exhaustive)

- This warranty policy is valid only for products sold in The United States of America.
- Products have been purchased directly from a LEDRadiant (sales) organization.
- Proof of purchase is available for inspection by LEDRadiant.
- Products have been properly installed and operated in accordance with the manufacturer's instructions
- Product has not exceeded life expectancy.
- A LEDRadiant representative will have access to the defective Products.
- More than 20% of the LED chips are not properly working.
- If the Products or other parts become suspect, the representative shall have the right to invite other manufacturers' representatives to evaluate the lighting systems.
- Shipping products to us and Labor costs for installation of the Products are not covered under this warranty.

This warranty is valid for order number:

By LEDRADIANT

Save the environment, your children and the planet